



INTRODUCING ASPIRE LIFESTYLES'

CONCIERGE @WORK



ATTRACT AND RETAIN TOP TALENT. INCREASE OVERALL EMPLOYEE PRODUCTIVITY, AND PROMOTE WORK-LIFE BALANCE

Work-life balance is a necessity in today's highly competitive job market. Members of Generation X were the first to prioritize work-life balance. Millennials, who will make up 75% of the workforce by 2025, demand it.

Aspire Lifestyles' Concierge@Work program not only fosters work-life balance, it also helps to reduce absenteeism and to enhance overall employee productivity.

Given the amount of time that your employees spend at work handling personal tasks, the more Concierge@Work can take off of their plates, the more they can focus on the job at hand while at work and enjoy their time outside of work.

The average employee spends a full day of their work week handling things other than work-related tasks.¹

¹ Fortune, July 2018

Concierge@Work can assist your employees with a wide-range of time-saving tasks:

VACATION PLANNING • Whether your employees are planning a family vacation to Disney, a trip to Europe, or a staycation before school starts, Concierge@Work can help make every aspect of their vacation one to remember.

PARTY PLANNING • From help planning a birthday party for five kids, or a family reunion for 50, Concierge@Work can help ensure their events go off without a hitch.

EVERYDAY TASKS • Concierge@Work can check items off of your employees to-do list: whether they need help finding a new plumber, a shop to get their car fixed, or a recommendation for a summer camp for their kids.

NIGHT OUT ON THE TOWN • From help with dinner reservations to tickets to the big game, or even taking in a Broadway-style show, Concierge@Work can plan a perfect night out on the town—we can even help secure a sitter if needed!

CLIENT ENTERTAINMENT • Concierge@Work can assist with finding the perfect client gift, planning an awards ceremony or helping prepare for a meeting.

SHOPPING • Whether your employees need help buying holiday gifts for their extended family, or are new parents who need diapers and wipes, Concierge@Work can purchase what they need, when they need it, and even get it delivered.

PARTNERS & PRIVILEGES

Concierge@Work also provides your employees with **access to over 10,000 VIP partner privileges**, including discounts, upgrades and special amenities with restaurants, hotels, spas, retailers and more.

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"THANK YOU SO MUCH FOR THE INFORMATION. YOU SAVED ME SO MUCH TIME DOING THIS. I LOVE YOUR SERVICE AND HOPE TO DO SO MUCH MORE WITH YOU IN THE FUTURE. I HAVE PEACE OF MIND AND THAT IS WORTH SO MUCH MORE THAN MONEY."

– ASPIRE LIFESTYLES CONCIERGE USER



MARKETING SUPPORT • We want to make sure your employees know about Concierge@Work and can take advantage of this compelling benefit. Aspire Lifestyles will partner with you to create an internal marketing campaign to drive concierge program awareness and ongoing engagement among your employees.

ABOUT ASPIRE LIFESTYLES • Aspire Lifestyles is the leading global provider of customer and employee loyalty solutions and concierge services. Our programs are designed to effectively engage your employees by delivering on our brand promise: Extraordinary, Every Time. Our full suite of services includes concierge services, experiential offerings and benefits/rewards development.

GLOBAL REACH, LOCAL EXPERTISE

- 25 Concierge centers in 22 countries and 16 time zones
- More than 3,000 active client programs
- Over 3 million concierge requests fulfilled in 2018
- 1,500 Concierges globally
- More than 10,000 global partner offers, upgrades and discounts
- Global PCI Level 1 compliance and Global ISO 9001:2008 quality certification

MORE INFORMATION

To learn more about how Aspire Lifestyles can help your employees, contact:

Angelo Lombardo

Phone: +1.917.587.0924

Email: Angelo.Lombardo@aspirelifestyles.com

93%

OF EMPLOYEES TAKE CARE OF PERSONAL BUSINESS WHILE AT WORK.²

2 Entrepreneur, June 2014

